

Safariland, LLC  
13386 International Parkway  
Jacksonville, Florida 32218

**BAE SYSTEMS**

November 18, 2011

To Whom It May Concern:

I have been using Five Star Cleaning Service and Patricia Hamn for my janitorial needs for 4 ½ years. I find that their employees do an excellent job. If any problems arise, Patricia is very responsive to our needs and resolves them quickly. They clean approximately 45,000 sqft of office space and rest rooms daily. Prior to Five Star, I had utilized two other companies that did not come close to meeting my expectations. If you are considering their services, I highly recommend them. Please feel free to contact me if you have any questions.

Sincerely,

Tim Sparks  
Facilities Manager